



**C.W. (Bill) Dillane (Co-Chair)**

In his capacity as President of The Responsive Group, Bill Dillane oversees the operations of 12 Long Term Care Homes and 7 retirement homes in Ontario. He also provides financial, operational, strategic consulting and advisory services.

Previously, Mr. Dillane held the position of Executive Vice President, Strategic Initiatives and Chief Operating Officer, for Retirement Residences REIT, now known as Revera which is the largest owner/operator of long term care and retirement home facilities in Canada.

Mr. Dillane's career has focused entirely on Health Care Management for over 35 years. His experience includes the Administration of private hospital, long term care homes, retirement and assisted living complexes, and the operation of facilities through contract management. Mr. Dillane participates in a number of proprietary and not for profit boards and organizations including ADDUS, and is a founding member of the Canadian Alliance for Long Term Care (CALTC). He is also the past president, Board of Directors of the Ontario Long Term Care Association (OLTCA) and is currently a member of the Board.



**William E. Reichman, MD (Co-Chair)**

Dr. William E. Reichman is President and Chief Executive Officer of Baycrest, one of the world's premier academic health sciences centres focused on aging and brain function. Dr. Reichman, an internationally-known expert in geriatric mental health and dementia is also Professor of Psychiatry on the Faculty of Medicine at the University of Toronto. He is a noted authority on the delivery of mental health and dementia services in nursing home settings.

Dr. Reichman received a B.S. from Trinity College in 1979 and an M.D. degree from the State University of New York at Buffalo, School of Medicine in 1984.

He pursued residency training in general adult psychiatry at the University of California at Los Angeles (UCLA) Neuropsychiatric Institute and completed fellowship training in neurobehavior at the UCLA Reed Neurological Research Institute.

Dr. Reichman is a former President of the American Association for Geriatric Psychiatry and the Geriatric Mental Health Foundation and served as a consultant to the Civil Rights Division of the United States Department of Justice on dementia and mental health-care delivery within nursing homes. He previously served as the Senior Health columnist for the Star Ledger, New Jersey's highest circulation newspaper and has been interviewed and quoted by most of the major media outlets in the United States and Canada. Among honors received, Dr. Reichman is named among the Best Doctors in America and Canada and previously has been recognized by the New Jersey Society on Aging as Gerontologist of the Year. He is a recipient of a Bronze Telly award for an educational documentary film entitled, Reflections of Memory Lost: Understanding Alzheimer's disease.

## LTC Innovation Expert Panel



**Adalsteinn (Steini) D. Brown, D. Phil**

Adalsteinn Brown became the Dalla Lana Chair of Public Health Policy at the University of Toronto and a Scientist in the Keenan Research Centre of the Li Ka Shing Knowledge Institute of St. Michael's Hospital on the first of January, 2011. Past roles span the public, private, and government sectors and include Assistant Deputy Minister for strategy at the Ontario Ministry of Health and Long-term Care and for science and research at the Ontario Ministry of Research and Innovation, Assistant Professor in the Department of Health Policy,

Management, and Evaluation at the University of Toronto, and a founding role in consulting, software, and internet companies.

Dr. Brown received his bachelors degree in government from Harvard University and his doctorate from the University of Oxford, where he was a Rhodes Scholar. In 2003, he was named one of Canada's "Top 40 Under 40" in recognition for his work on performance measurement in health care.



**Daniel Burns, BA (Hon), MSc**

Daniel Burns retired from the position of Deputy Minister at the Ontario Ministry of Health and Long Term Care in January 2002. A longtime senior public servant, Mr. Burns also held the post Deputy Minister at the Ministry of Economic Development and Trade and the Ministry of Economic Development, Trade, and Tourism.

Currently, Mr Burns is a director/trustee of several corporations, teaches and consults in public policy and public administration. He is Chair of the Board of the Centre for Addiction and Mental Health, Advisory Board member for Specialty Care and the central Ontario division of the Salvation Army, a member of the Board of the Maytree Foundation, a member of the Advisory Committee to the Quebec Ministry of Health on the reconstruction of the teaching hospitals in Montreal, and Chair of Queen's Campus Planning and Development Committee, a post he has held for 15 years. He previously served on the Board of Directors of the Canadian Institute for Health Information and Canada Health Infoway. Mr. Burns has taught at Queen's University, the University of Toronto, and at the University of Waterloo, where he was the 'Planner in Residence.' As a consultant he has provided advice and support to all three levels of government, industry associations, and private companies.

Mr. Burns was born in Ottawa and received his B.A. (Hon.) in geography and economics from Queen's University and his M.Sc. in urban and regional planning from the London School of Economics and Political Science. He is a member of the Canadian Institute of Planners.



**Dino Chiesa**

Mr. Chiesa currently serves as chair of Canada Mortgage and Housing Corporation and Leisureworld Senior Care. He is principal of Chiesa Group, a commercial real estate developer. Mr. Chiesa served as President and Chief Executive Officer of Residential Equities Real Investment Trust. Prior to that, Mr. Chiesa held several positions within the Government of Ontario, including Assistant Deputy Minister, Municipal Affairs and Housing and Chief Executive Officer of each of Ontario Housing Corporation and Ontario Mortgage Corporation.

Mr. Chiesa is a former Director of Dynacare Laboratories, Inc., was a member of the Board of Trustees of Sunrise Senior Living Real Estate Investment Trust and has served on the board of two public hospitals. He sits on the advisory board for the Schulich School of Business at York University and is President of the Expert Advisory Committee on Real Estate Development at Ryerson University. Additionally, Mr. Chiesa has been active in the charitable sector, including his role as chair at Villa Charities. Mr. Chiesa holds a Bachelor of Arts in Economics from McMaster University.



**Carolyn Clubine, CHE**

As Director of Regional Municipality of Peel Long Term Care Division, Ms. Clubine oversees the management and operations of the Region of Peel's five long-term care homes and Community Support Services. A certified Health Executive with Canadian College of Health Leaders, Ms. Clubine holds an Honours Degree in Physical and Health Education from the University of Western Ontario, and Canadian Healthcare Association designation in Long Term Care Management.

Ms. Clubine is a member of the Board of the Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS) representing Charitable, Municipal LTC Homes and Community Support Services and Seniors Housing. She works with the Ontario Association of Residents Councils (OARC) and Concerned Friends and is a member of the Steering Committee for the development of Diversity in Action toolkit by Ontario Seniors Secretariat, is a member of the Association of Municipalities of Ontario Long Term Care Advisory Committee, and a member of the leadership team for Public Health, Paramedic Services, Health Policy and Long Term Care and an International partnership (Costa Rica) for wellness outreach to poor community including elderly services. Ms. Clubine works with seniors' service planning initiatives in Central West Local Health Integration Networks and across Peel Region. She led the effort to secure Accreditation with Commission on Accreditation of Rehabilitation Facilities (CARF). Ms. Clubine was an advisor for the first Multi-Sector Service Accountability Agreement (MSAA) and Long Term Care Service Accountability Agreement (LSAA) between Ontario's Local Health Integration Networks and service providers in both LTC and in community services.

## LTC Innovation Expert Panel



**Don Fenn**

Don Fenn is a 40 year veteran of advertising, media and marketing, but his approach is as fresh and innovative as ever. The Chairman of the Fenn Group of Companies, President of Caregiver Omnimedia and Publisher of the Family Caregiver Newsmagazine, Mr. Fenn is committed to the home care industry, cultivating strong personal relationships, leveraging social media and the new media technologies and above all, being different.

Mr. Fenn co-founded Caregiver Omnimedia as a result of years of caregiving for his mother with Alzheimer's and his father with cancer. Under his leadership, several initiatives have been launched: The Family Caregiver Newsmagazine with over 150,000 circulation and growing; The Family Caregiving and Home Care Expos across Canada; the first ever, Home Modification Guide released in 2009; and, the first commercial portal for family caregivers in Canada. Mr. Fenn is passionate about Family Caregiving, he spends all his free time trying to understand home care, and he believes that the most effective way to cope with change is to help create it.



**Paul R. Katz, MD**

Dr. Paul R. Katz is Baycrest's new vice-president, Medical Services and Chief of Staff. He is one of the global field's preeminent experts in geriatric medicine, geriatric education and nursing home care.

Dr. Katz is currently professor of Medicine at the University of Toronto. He was chief of the Division of Geriatrics and Aging at the University of Rochester School of Medicine, medical director of Monroe Community Hospital, associate chief of staff for Research at the Canandaigua U.S. Veterans Administration Hospital, and director of the Finger Lakes Geriatric Education Center, sponsored by the U.S. Bureau of Health Professions.

He is recognized across the world as a leader in the long term care field and is currently president of the prestigious American Medical Directors Association, a North American organization that brings together and represents leading experts in the discipline who have helped to formulate the best practices that guide healthcare delivery in long term care settings.

Dr. Katz also holds a leadership position in the American Geriatrics Society and has a BS and MD degree from the University of Michigan. He completed internal medicine at Blodgett Memorial Medical Center in Grand Rapids, Michigan. An active educator and US federally funded investigator, Dr. Katz pursues scholarly interests in geriatric education as well as the organizational correlates of quality care in long term care settings.



**J. Kenneth Le Clair, MD, FRCPC**

Dr. J. Kenneth Le Clair is a Professor and Chair, Division of Geriatric Psychiatry and Community and Primary Care Psychiatry ; Department of Psychiatry, Faculty of Health Sciences and the Co-Director, Centre for Studies on Aging and Health, and the Co-Director, Interfaculty Program in Collaborative Mental Health. He is the Regional Development Coordinator of Geriatric Psychiatry Services, Partnerships and Community Services at Providence Care Mental Health Sciences in Kingston, Ontario.

Dr. LeClair is affiliated with the University of Western Ontario as a Clinical Professor, Department of Psychiatry and is an Adjunct Professor at Sheridan College. He is the Co-Chair of the Canadian Coalition for Seniors' Mental Health, Chair, Southeastern Ontario Regional Dementia Network; a member of the Seniors' Advisory Committee, Mental Health Commission of Canada; and, a member of the Research Policy Committee, Alzheimer Society of Canada. Dr. Le Clair is also a member of the Mental Health and Addictions Minister's Advisory Group 10-Year Plan for Ontario; the Past President of the Canadian Academy of Psychiatry (CAGP) and the Senior Project Consultant for P.I.E.C.E.S. Educational Strategy in Long-Term Care and Senior Health.



**Anne-Marie Malek**

Anne-Marie Malek is President and Chief Executive Officer of West Park Healthcare Centre in Toronto. She joined West Park in 1995 as Vice President, Programs and Chief Nursing Executive and was appointed to her current position in 2005. Ms. Malek's experience spans the acute care, complex continuing care, rehabilitation, and long term care sectors. She has championed the quality and performance agendas at West Park and has provided executive leadership to the practice setting.

A graduate of Dalhousie University's Bachelor of Nursing Programme, Ms. Malek also holds a Master of Health Services Administration from the University of Alberta and has completed executive leadership programs at the University of Toronto's Rotman School of Management and York University's Schulich School of Business. Ms. Malek is a certified health executive with the Canadian College of Health Executives.



**Tom McCormack, MA (Economics)**

Tom McCormack is a recognized authority on Canada's economic and demographic prospects. He is the President of Strategic Projections Inc. (SPI), a company he founded in 1989, and a Partner of the Centre for Spatial Economics (C4SE), a partnership established in 2000 between SPI and Stokes Economic Consulting Inc. to improve the quality of geographic economic research in a Canadian setting and to make the results of this research available to the public.

Mr. McCormack's companies regularly produce and update detailed long-term projections up to year 2061 of output, employment, households, and personal income for both the United States and Canada. His clients include municipalities, provincial government departments, retailers, property developers, utilities, transportation service providers and planning consultants, across the continent. Mr. McCormack specializes in developing assessments of the economic and demographic potential of metropolitan areas and specific municipalities.



**Katherine McGilton, RN, PhD**

Dr. McGilton is a Senior Scientist at Toronto Rehabilitation Institute. She is an Associate Professor at the Lawrence S. Bloomberg Faculty of Nursing at the University of Toronto and an Adjunct Scientist, KLRU, Baycrest Geriatric Health Care System. Dr. McGilton's research focus is in care of persons with cognitive impairment, particularly in identifying interventions and models of care delivery that led to effective patient outcomes. She also has experience in outcome measure development and has published on various aspects of intervention and outcomes in dementia care, rehabilitation care and long term care.

Dr. McGilton holds an Ontario Ministry of Health and Long-Term Care Nursing Mid Career Scientist Award. She has research funding as the principal investigator from the Canadian Institutes of Health Research (CIHR), Alzheimer Society of Canada, Nursing Research Fund, MOHLTC, and the Canadian Health Services Research Foundation.



**Parminder Raina, PhD**

Dr. Parminder Raina is a Professor in the Department of Clinical Epidemiology and Biostatistics at McMaster University. He specializes in the epidemiology of aging with emphasis on developing the interdisciplinary field of geroscience to understand the processes of aging from cell to society. He has expertise in epidemiologic modeling, systematic review methodology, injury and knowledge transfer. He was recently awarded a Tier 1 Canada Research Chair in Geroscience. Dr. Raina holds the inaugural Raymond and Margaret Labarge Chair in Research and Knowledge Application for Optimal Aging and was a CIHR Investigator. He received the Ontario Premier's Research Excellence award on research in aging in to train and mentor new researchers. He received The Sun Life Research Fellow, from Sun Life Assurance Company of Canada and a Teaching Excellence Award for Professors, Clinical Epidemiology and Biostatistics, McMaster University.

Dr. Raina is the lead principal investigator of the Canadian Longitudinal Study on Aging. He is the Director of the internationally recognized McMaster Evidence-based Practice Center which is funded by the U.S based Agency for Healthcare Research and Quality (AHRQ) and the CIHR funded McMaster Evidence Synthesis and Review Centre (MERSC). Dr. Raina is a Co-Director of R. Samuel McLaughlin Centre for Research and Education in Aging and Health. Dr. Raina is the founding member of the Ontario Research Coalition of Aging Research Institutes/Centers funded by the Ontario Ministry of Health and Long-term Care. He holds several national and international grants and has published many peer-review reports and articles for national and international agencies, and has over 90 original publications in peer-reviewed journals and has served on several national and international committees.



**Graham W. S. Scott, CM, QC**

Graham Scott is President of Graham Scott Strategies Inc. and Partner Emeritus of McMillan LLP. Mr. Scott brings a wealth of experience in public policy, governance and accountability in the voluntary and private sectors with a particular emphasis on health care policy and issues. His diverse experience in the health sector includes serving as a Deputy Minister of Health in Ontario, Interim CEO of Cancer Care Ontario, and serving as a supervisor of three Ontario hospitals in recent years. Mr. Scott's health and public policy initiatives reveal commitment to a diversity of challenging health issues ranging from organ and tissue donation to Alzheimer disease. He is the Chair of Canada Health Infoway and AllerGen NCE. Among his other current responsibilities he serves as Vice Chair of Enterprise Canada and the Institute for Research in Public Policy and as a director of the Ontario Institute for Cancer Research, the Association of Faculties of Medicine of Canada and the Advisory board of Sanofi Pasteur. He is a recent past Chair of the Board of the Canadian Institute of Health Information and until recently was a member of the board of Revera Inc. For his volunteer services he was appointed as a member of the Order of Canada in 2005.

## LTC Innovation Expert Panel



**Dallas Seitz, MD FRCPC**

Dr. Seitz is an Assistant Professor of Psychiatry in the Division of Geriatric Psychiatry at Queen's University and he works in the Geriatric Psychiatry Outreach Program at Providence Care. He completed his MD at the University of Saskatchewan in 2003 and his residency training at Queen's University. Following residency completed a two-year fellowship geriatric psychiatry and clinical epidemiology at Baycrest Centre and Women's College Research Institute.

Dr. Seitz is currently enrolled in the PhD Clinical Epidemiology program in the department of Health Policy, Management, and Evaluation at the University of Toronto. His research examines health service utilization of older adults with psychiatric disorders; evaluation of the safety and efficacy of treatments for geriatric mental health conditions; and, knowledge translation in geriatric mental health. His research has been supported by the Alzheimer Society of Canada and the Canadian Institutes of Health Research.



**Shirlee M. Sharkey, CHE, MHSc, BScN, BA**

Shirlee Sharkey is president and CEO of Saint Elizabeth Health Care (SEHC), an internationally-renowned leader in home and community care known for its social capital, strong financial performance and track record of innovation. As a diversified not-for-profit charitable health services organization, SEHC employs than more 4,000 staff and delivers 3.8 million visits annually.

Ms. Sharkey also serves as CEO of Community Rehab, an interdisciplinary Canadian home health care organization that has been a leader in rehabilitation since 1985. She is involved with many not-for-profit boards, ranging from health to education. Ms. Sharkey is a past chair of George Brown College in Toronto and a former president of the Canadian Home Care Association. Internationally, she is chair of the World Homecare and Hospice Organization and is also a past president of the Registered Nurses Association of Ontario (RNAO). In 2007, she was appointed by the Minister of Health and Long-Term Care to act as an expert advisor on staffing and care standards for long-term care homes in Ontario. Ms. Sharkey is cross-appointed to the Lawrence S. Bloomberg Faculty of Nursing and the Faculty of Medicine (Department of Health Policy, Management and Evaluation) as an adjunct professor at the University of Toronto. She has presented and published widely on issues related to nursing, home and community-based health care and the need for system change.



**Gregory R. Shaw**

Greg Shaw has a science and health administration background and until taking up the position of Director, International and Corporate Relations, held senior management positions within the Australian Commonwealth Department Health and Ageing in Australia. Prior to joining the IFA he was the Manager for residential aged and community aged care programs in Western Australia. His long career with the Australian Government included management of the Compliance, Complaint and Accountability Section of the Department, having responsibility for the regulatory regime associated with quality of care and certification programs in both residential and community care services.

An advocate of the aged care needs of marginalized community groups in the 1990s, Mr. Shaw worked with many ethnic communities in Western Australia that resulted in the establishment of a number of aged care homes and community aged care services specifically designed and targeted for those communities. Mr. Shaw worked closely with the South African Human Rights Commission to establish an older persons forum in that country is acutely aware of the importance to consider the needs and priorities of older people in planning built and social environments.



**Leslie Shinobu, MD, PhD**

A Torontonion by birth, Dr. Shinobu completed her undergraduate education in Biochemistry and Nutrition here at the University of Toronto. Since then, she has accumulated over 30 years of experience within academe and industry. She holds a PhD in Inorganic Chemistry & Environmental Toxicology (Vanderbilt University) and is an MD (Vanderbilt University Medical School).

Dr. Shinobu has a longstanding career as a neuroscientist and expert in movement disorders (Massachusetts General Hospital, Harvard Medical School) and is rounded out with a “power tour” through the world of drug development (including being employee number 7 in a Harvard-based start up, senior medical director in the biotechnology sector, and vice-president in a division of a global pharmaceutical corporation). She specializes in working with innovative teams, partnering to help crystallize vision and strategy. Over the years, she has studied, worked, or volunteered in many different countries including the United Kingdom, Denmark, Bangladesh, Venezuela, Japan and China. Currently, Dr. Shinobu is an advisor in the Life Sciences and Health Care Practice at MaRS, a public-private partnership working to nurture innovation by better connecting the worlds of science, government and business.

## LTC Innovation Expert Panel



**Anne Snowdon, PhD**

Dr. Anne Snowdon is currently the Interim Chair of the Ivey Centre for Health Innovation and Leadership. She is also a Full Professor at the Odette School of Business at the University of Windsor. Dr. Snowdon holds an Adjunct Appointment as Professor at the School of Nursing, Faculty of Medicine at McGill University.

Formerly, Dr. Snowdon was the Vice President of Womens' and Children's Programs at Windsor Regional Hospital and Chief Nursing Officer. Dr. Snowdon holds a Bachelor of Science in Nursing from the University of Western Ontario, a Masters of Science from McGill University and a Ph.D. in Nursing from the University of Michigan.



**Robyn I. Stone, DrPh**

Robyn I. Stone, a noted researcher and internationally recognized authority on long-term care and aging policy, is the executive director of the Institute for the Future of Aging Services (IFAS) at LeadingAge (formerly AAHSA) in Washington, DC. Since she started IFAS 10 years ago, Dr Stone has developed and directed a number of national programs including the Center for Medicare Education, the Better Jobs Better Care National Program and the National Initiative to Link Affordable Senior Housing with Health and Supportive Services.

Dr. Stone has served in the U.S. Department of Health and Human Services as Deputy Assistant Secretary for Disability, Aging and Long-term Care Policy from 1993 through 1996 and as Assistant Secretary for Aging in 1997. She has been a senior researcher at the National Center for Health Services Research (currently the Agency for Healthcare Research and Quality), Project Hope's Center for Health Affairs, and Georgetown University.

Dr. Stone is a distinguished speaker and has been published widely in the areas of long-term care policy and quality, chronic care for the disabled, aging services workforce development and family caregiving. She serves on numerous provider and non-profit boards that focus on aging issues. Her doctorate in public health is from the University of California, Berkeley.



**Christina Bisanz (*Ex-Officio*)**

Christina Bisanz was appointed as the CEO of the Ontario Long Term Care Association in June, 2009. In this capacity, she leads the association in its representation of 430 members from not-for-profit, charitable, private and municipal homes that provide quality care and services to nearly 50,000 residents.

Ms. Bisanz's broad-based experience and leadership spans several years spent working with both private sector and non-profit organizations. As an association executive, she has served as President and CEO of the Canadian Association of Chain Drug Stores, and the Canadian Association for Pharmacy Distribution Management, Vice President, Customer Policy of the Food and Consumer Products Manufacturers of Canada and as Executive Director of the Consumers Council of Canada, and the Ontario Association of Police Services Boards. Prior to joining the OLTCA, Ms. Bisanz was Vice President, Stakeholder Relations for PharmaTrust, an entrepreneurial health care technology company. Her goal is to continue to enhance the vital role that the long term care sector plays in meeting the care and accommodation needs of aging Ontarians and contributing to an effective and sustainable health care system.



**Lois Cormack, MHSc, CHE (*Ex-Officio*)**

Lois Cormack was named President of Specialty Care in 2008. In this role, she provides organizational leadership in the delivery of high quality care and services in 20 long term care and retirement communities throughout Ontario. Under Ms. Cormack's direction, Specialty Care focuses on continuously improving the resident experience and enhancing employee quality of work life. These efforts have resulted in consistent resident and employee satisfaction ratings of above 80% and quality outcomes exceeding provincial and national standards and averages.

Presently, Ms. Cormack serves as President of the Board of Directors of the Ontario Long Term Care Association, and is a strong advocate for an innovative and sustainable long term care sector. Ms. Cormack holds a Masters in Health Administration from the University of Toronto and is a graduate of the Ivey Executive Program at the Ivey School of Business. She is also a Certified Health Executive with the Canadian College of Health Service Executives.



**Debbie Humphreys (*Ex-Officio*)**

Debbie Humphreys is Acting Chief Executive Officer of the Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS), a provincial association of not-for-profit long term care homes, seniors' housing and community service agencies.

Debbie has over 20 years' experience in advocacy, public relations, communications and marketing in the not-for-profit long term care sector. Her expertise spans the full continuum of seniors' care and services. She has contributed to the work of numerous sector and government advisory groups and committees related to programs, policies, services and other initiatives to improve the quality of life of Ontario's seniors.

Debbie holds an Honours Degree in Human Kinetics and Leisure Studies with a Minor in Gerontology from the University of Waterloo.