

LTC Research Education Day

Leading Outside the Box: How Research & Innovation Can Improve LTC Quality & Sustainability

AGENDA

8:30 am - 8:35 am <i>Gibson Room</i>	Welcome <i>Ms. Christine Dalglish (Emcee)</i>
8:35 am - 9:05 am <i>Gibson Room</i>	KEYNOTE ADDRESS Leading Outside the Box: Building Resilience in Times of Change Long-term care is going through a period of unprecedented change. Join award-winning researcher and lecturer, Jamie Gruman, PhD, on an exploration of the emerging field of positive organizational behaviour and the impact of hope, optimism, confidence, and resilience in the workplace.
9:05 am - 9:55 am <i>Gibson Room</i>	Leadership in Action: How LTCHs are Using Research & Partnerships to Promote Quality & Innovation An exciting look at leadership, partnership and innovation from three inspirational long-term care leaders: Pat Morden, Chief Executive Coach of Shalom Village; Jamie Schlegel, President of RBJ Schlegel Holdings and Associate Executive Director of the Research Institute for Aging; and Joanne Dykeman, VP Clinical Services and Program Development at Revera Inc.
10:00 am – 10:30 am <i>Gibson Foyer Duncan, Cummer, & Sheppard Rooms</i>	Poster Presentation Viewing and Refreshment Break Generously Sponsored by Therapeutic Surface Solutions Inc.
10:30 am - 12:00	Concurrent Sessions
 <i>Johnson Room</i>	AM1. Chronic Disease Management in LTC Moderated by the newly elected President of the Ontario LTC Physicians, Dr James Edney, this session will explore osteoporosis care, pharmacotherapeutic management of co-morbid conditions, and renal care in long-term care from the perspective of three clinicians: Dr Alexandra Papaioannou, Professor in Department of Medicine at McMaster University; Dr Sudeep Gill, Assistant Professor in the Division of Geriatric Medicine at Queen's University, and Dr Judith Miller, Senior Scientist, Toronto General Research Institute (TGRI) and Provincial Clinical Director at the Ontario Renal Network.
 <i>Gibson Room</i>	AM2. MDS Quality Indicators This practical session will focus on the RAI MDS 2.0 indicators that will be part of the new OHQC public reporting website and the Long-Term Care Service Accountability Agreements (LSAA). Learn more about how these indicators are defined, calculated and risk adjusted; how the Ontario sector performs in comparison with other jurisdictions; and how LTCHs can use MDS data for quality improvement from the experts: University of Waterloo professors, John Hirdes and Jeff Poss, CIHI Manager of Home and Community Care, Maureen Kelly, and Director of Professional Services at Specialty Care, Daile Moffat.
12:00 noon – 12:30 pm <i>Gibson Room</i>	Lunch Generously Sponsored by Classic Care Pharmacy
12:30 pm - 12:45 pm <i>Gibson Room</i>	Lunch Time Address & Student Poster Award Presentation <i>Dr. Anthony P. Lombardo</i>
12:45 pm – 1:15 pm <i>Duncan, Cummer, & Sheppard Rooms</i>	Poster Viewing & Peoples Choice Poster Award Voting
1:15 pm - 2:45 pm	Concurrent Sessions
 <i>Johnson Room</i>	PM1. Dementia Care Join St Joseph's Villa medical director, Dr Norman Flett, and a panel of researchers for a look at latest clinical approaches to dementia care. Dr Zahinoor Ismail, Head of the CAMH Multicultural Memory Clinic will discuss issues pertaining to multicultural residents. University of Toronto Keenan Research Centre Scientist, Dr Corinne Fischer, will focus on innovations in behaviour management. Geriatrician and McMaster University Professor, Dr Anthony Kerigan, will review palliative care within dementia care.
 <i>Gibson Room</i>	PM2. Innovations in Human Resources and QI Technologies This session will highlight the innovative use of HR strategies and QI technologies to improve quality of care, maximize care delivery in LTC settings and avoid unnecessary transfers to hospitals through collaborative presentations by Eileen Patterson, OHQC Director of Quality Improvement and Krista Robinson-Holt, Director, Quality and Performance Improvement Strategy at Extendicare Inc; and Josie d'Avernas, VP, Program Development and Innovation at RBJ Schlegel Holdings and Marlene Raasok, Executive Dean, School of Health & Life Sciences and Community Services at Conestoga College.
3:00 pm - 3:40 pm <i>Gibson Room</i>	Closing Plenary: Promoting Knowledge-Based Innovation in Health Care The LTC revolution currently under way creates both challenges and opportunities. Hear about how the Ministry of Health and Long-Term Care, LHINs and Baycrest Centre for Geriatric Care are promoting innovation from MOHLTC Director of Health System Planning and Research Branch, Vasanthi Srinivasan; former LTCH administrator and current Waterloo Wellington LHIN Program Lead for Health System Transformation, Blair Philippi, and Baycrest CFO and VP Corporate Services, Laurie Harrison. Generously Sponsored by Therapeutic Surface Solutions Inc.
3:40 pm -4:00 pm <i>Gibson Room</i>	People's Choice Poster Award Presentation and Closing Remarks Join OLTC Resident Care and Services Committee Chair, Donna Kingelin, for a presentation of the best poster award, and CEO, Christina Bisanz, for a brief update on OLTC's initiatives to promote quality of care and sector innovation.

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Brought to you in collaboration...



National Institute for the Care of the Elderly

The National Initiative for the Care of the Elderly (NICE) is an international network of researchers, practitioners, students and seniors dedicated to improving the care of older adults, both in Canada and abroad. NICE is a Canadian non-profit corporation, funded through a New Initiative grant from the Networks of Centres of Excellence (Government of Canada, 2005-2010). The 900+ members of NICE represent a broad spectrum of disciplines and professions, including geriatric medicine; gerontological nursing and social work; social science; rehabilitation science; policy; and law, among others. NICE has three overarching goals: (1) connecting research with practice; (2) improving Canada's health human resources in the field of aging; and (3) effecting positive policy change in the care of older adults. In addition to its core networking and knowledge transfer activities, NICE has initiated several additional projects, including intergenerational outreach efforts to high-school and university students; seniors' involvement in awareness-raising activities about elder abuse in communities across Canada; and community-based projects about homelessness throughout the lifecourse, and domestic abuse and older women. **For more information about the network visit www.nicenet.ca**



Ontario Long Term Care Association

The Ontario Long Term Care Association (OLTCA) is the largest provincial association representing long term care homes, and the only association that represents the full mix of long term care operators – not-for-profit, charitable, private and municipal. OLTCA's members operate 430 long term care homes in communities throughout Ontario that provide care and accommodation services to nearly 50,000 residents. This represents approximately 70% of the total long term care homes and 66% of the long term care residents in the province, including 25% of the not-for-profit beds. The Association's members homes are funded and regulated by the Ontario Ministry of Health and Long-Term Care and provide care, accommodation and services to thousands of Ontario's most vulnerable aging adults. Over the course of its 50 year history OLTCA has developed a strong tradition of using a solution oriented approach to advance care and services to meet the changing needs of Ontarians. **For more information about OLTCA, visit www.oltca.com. For more information on OLTCA's quality initiatives, contact Paula Neves, Director of Health Planning & Research, pneves@oltca.com or 905-470-8995.**



Ontario Long Term Care Physicians

OLTCP is an organization of Medical Directors and Attending Physicians of Long Term Care Homes. OLTCP is active in representing and advocating for the medical needs of residents who are living in a Long Term Care Home. The organization was started in 1978 on the recommendation of the physician consultant to the Ministry of Community and Social Services. The MCSS supported this group until the change of funding model for LTCH in the mid '90's when the Ministry of Health took over the funding. **For more information contact OLTCP at oltcp@bellnet.ca.**

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